



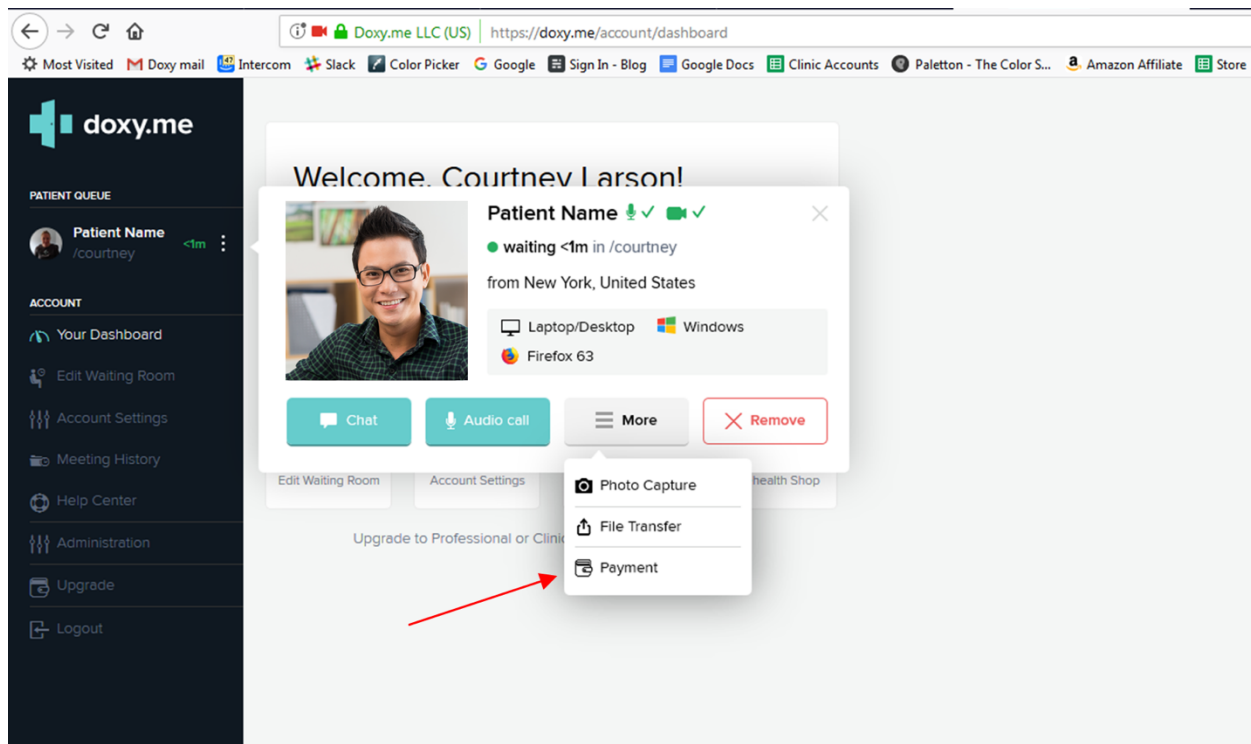
# Payments: Collect Payments from Patients

How to collect payments before or during a session

The payments feature lets you accept credit card payments while on a call or from the waiting room. Once you link up your Stripe account, session payments and copay's become way easier.

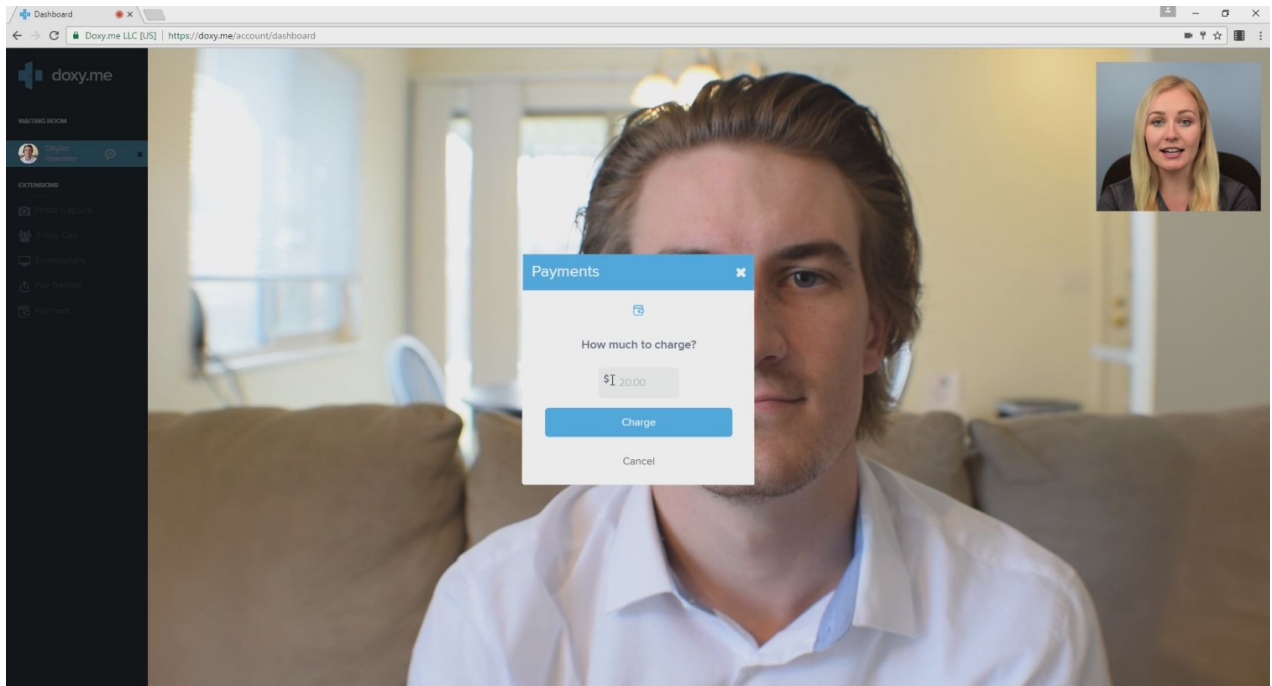
To receive a payment from the waiting room:

1. Click the three dots in the patient queue
2. Then select **More**
3. Enter the amount and click **Charge**
4. Patient enters CC details and accepts the charge



## To receive a payment on a call:

1. While on a call, click **Payment** on the left panel
2. Enter the amount and click **Charge**
3. Patient enters CC details and accepts the charge



In order to accept payment on a **mobile device**, select **>**, followed by **More** and then **Payment**.

The first account transfer can take up to 7 days to show up in your account. After it will take around 2 business days to show up. The fees associated with Stripe are 2.9% and 30 cents per transaction that Stripe takes out.